Ansh Ansh

Security Operations Manager | Crowd and event security management

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EXPERTISE

- Crowd flow and queue planning
- Supervisor briefings and deployment
- Event risk assessments
- Emergency escalation
- Debriefs and corrective actions

EDUCATION

- Level 3 Diploma in Spectator Safety | 2021
- Level 3 Award in Education and Training | 2024

TRAINING

- Door supervision training | 2018; refresher | 2025
- Emergency First Aid at Work | 2025
- Crowd dynamics and emergency exercises | 2026

PROFILE

Event security manager with eight years of progressive experience in crowd movement, venue readiness and supervisor leadership. Plans proportionate deployments around arrival patterns, queue pressure and dispersal risks. Brings calm incident coordination and clear client reporting to a Security Operations Manager position.

CAREER HISTORY

Event Security Manager

Showsec | Manchester | Mar 2023 - Present

- Lead six supervisors and up to 85 security personnel and stewards across a fictional Manchester venue portfolio, allocating duties according to competence and licensing requirements.
- Approve event rosters within agreed staffing budgets; arrange qualified cover and define gate, search and response-team responsibilities before opening.
- Review crowd-density risks, inspect entry routes and coordinate escalation with venue control when queues or incidents exceed agreed thresholds.
- Own post-event incident reviews, track corrective actions and brief the operations director on resourcing and recurring risks.

Crowd Management Supervisor

Showsec | Manchester | Jun 2020 - Feb 2023

- Supervised 24 personnel across entrance and concourse zones, using radio check-ins and timed welfare breaks to maintain coverage.
- Introduced structured briefings and queue observations; reduced recorded late deployments from nine to three over comparable event cycles.
- Gathered witness accounts after incidents and coached team leaders on factual reporting and conflict management.

Event Security Team Leader

Showsec | Manchester | Jul 2018 - May 2020

- Led a ten-person entrance team, checked passes and completed opening and closing inspections.
- Reported crowd pressure, access obstructions and vulnerable-person concerns through venue procedures.