Manoj Nagaraja

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PROFILE SUMMARY

An accomplished Oracle Database Administrator with 5.5+ years of hands-on experience supporting Oracle databases and business critical applications across various environments. Strong expertise in Oracle RAC, ASM, Data Guard, RMAN backup and recovery, database installation and configuration, performance tuning, SQL query analysis, patching, migrations and troubleshooting. Experienced in Linux/UNIX administration, Shell scripting and client facing L2/L3 production support, with current experience supporting MRI Software environments, integrations and application deployments. Proven ability to maintain Database availability, Data integrity, security and operational stability while working collaboratively with infrastructure, application and client teams.

CAREER HIGHLIGHTS

- Proven hands-on experience in Oracle Database Administration across production, development, and test environments, supporting business critical client systems and ensuring database availability, performance, and reliability.
- Strong administration experience across Oracle 9i, 10g, 11g and 19c, including RAC, ASM, Data Guard, RMAN, database installation, configuration, migration, patching and recovery.
- Experienced in database performance monitoring and optimization using AWR, TKPROF and Explain Plan, with practical troubleshooting of SQL, storage, CPU and database availability issues.
- Skilled in backup, recovery and disaster recovery operations using RMAN, Data Guard, physical standby databases, cold/hot backups and logical export/import methods.
- Experienced in L2/L3 production support, environment refreshes, provisioning, upgrades and deployments, including Qube, SLM, SFTP, API, Kofax, Engage and portal integrations within MRI Software.

FUNCTIONAL SKILLS

Oracle Database Administration | Oracle 9i / 10g / 11g / 19c | Oracle RAC | Oracle RAC Administration | ASM (Automatic Storage Management) | Oracle Data Guard | RMAN Backup & Recovery | Database Installation & Configuration | Database Creation & Migration | Database Upgrades & Patching | Performance Tuning & Optimisation | AWR (Automatic Workload Repository) | ASM (Automatic Storage Management) | TKPROF Analysis | SQL Query Analysis | Index Management | Tablespace Reorganisation | Storage Management | Database Backup Strategies | Disaster Recovery | Database Restoration | Database Security Administration | Data Pump (EXPDP/IMPDP) | Oracle GoldenGate | Oracle Enterprise Manager (OEM) | Linux/UNIX Database Administration | Shell Scripting | Production Database Support | Incident Troubleshooting | Environment Refresh & Provisioning
SFTP | API | Kofax | Engage | IIS | Qube | SLM | Task Scheduler |

TECHNICAL SKILLS

Operating Systems: Linux/UNIX (RHEL, Sun Solaris) | Windows 2000/XP/2003
Databases: Oracle 9i, 10gR2, 11g, 19c
Languages: SQL, PL/SQL
Scripting: Korn Shell, Bash Shell
Tools & Technologies: RMAN, Oracle RAC, ASM, Data Guard, GoldenGate, Data Pump, SQL*Loader, SQL*Plus, Oracle Net, OEM, OPatch, PuTTY

PROFESSIONAL EXPERIENCE

MRI Software India Pvt Ltd | System Administrator Level -2 | Mar 2025 – Present
Clients: NHSPS, University of Oxford, Network Rail, Lloyds Bank, TSB Bank, HSBC Bank and others

- Provide L2/L3 production support for MRI Software applications across development environments, troubleshooting database, application, IIS, Windows services, integration, and deployment issues, while maintaining application availability and reliable client environments.

- Administer Oracle database components, including tablespaces, data files, redo log files, and Oracle Net configuration files such as tnsnames.ora, listener.ora, and sqlnet.ora perform Oracle/SQL data fixes, database refreshes, validation, and troubleshooting activities while maintaining data integrity.
- Configure and troubleshoot SFTP, API, Kofax, Engage, and Portal integrations, covering secure file transfer, authentication, connectivity, application configuration, and integration validation manage user provisioning and Task Scheduler configuration.
- Manage end to end environment provisioning, configuration, upgrades, and decommissioning, including Qube upgrades, SLM builds and deployments, and Engage CSR/SSL certificate management.
- Support RMAN backup and recovery activities, including catalog and no catalog configurations, export procedures, and recovery strategies, ensuring data availability and supporting reliable client environments.

Target Corporation India | Lead Specialist | Nov 2021 – Oct 2022
Client: P&G

- Administered Oracle databases by creating, monitoring and optimising tablespaces, resizing data files and resolving storage-related issues to maintain database performance and availability.
- Managed database security and access by creating users, roles, groups and profiles and assigning appropriate privileges and permissions based on business requirements.
- Executed database migrations and data movement using Export/Import utilities and Transportable Tablespaces, ensuring accurate transfer of schemas and data across environments.
- Performed database maintenance activities including scheduled tablespace reorganizations, Oracle patch deployments using OPatch, backup operations through RMAN and logical backup methods, and monitoring of CRON jobs.
- Supported high availability Oracle environments by managing RAC databases using SRVCTL and CRSCTL, troubleshooting database issues through alert logs and trace files, and coordinating with Oracle Support for technical resolutions.

Synophic Worldwide / Prodapt NMS India Pvt Ltd | Engineer | Mar 2021 – Nov 2021
Client: Future Group

- Managed Oracle 9i/10g/11g database administration activities across development and production environments, including daily health checks, instance monitoring, and 24x7 production database support.
- Performed Oracle RAC administration by monitoring database instances using SRVCTL, maintaining load balancing across server and client sides, and managing OCR and Voting Disk backups when required.
- Executed database backup and recovery operations using RMAN, cold backups, and hot backups based on defined backup strategies to ensure data protection and availability.
- Optimized database performance through query analysis using Explain Plan, TkProf, and AWR reports, along with index rebuilding, statistics gathering, and database tuning activities.
- Supported database operations by troubleshooting daily issues, monitoring CPU utilization, managing user processes, performing data export/import activities, and implementing patches as per client requirements.

Andor Tech India Pvt Ltd | Engineer | Jan 2017 – Aug 2019
Client: GE Corporate

- Installed, configured and administered Oracle databases on Linux platforms, including Oracle 11g RAC, DBCA database creation, ASM, OMF and migration from standalone databases to ASM-based architectures.
- Configured and supported Oracle RAC environments, managing ASM instances and disk groups, load balancing, network configuration, database links and materialised views to ensure stable database operations.
- Implemented backup, recovery and disaster recovery solutions using RMAN, Oracle Data Guard and physical standby databases, including recovery from control file, data file, tablespace and database level failures.
- Performed Oracle maintenance and optimisation including OPatch patching, Oracle Home cloning and upgrades, database cloning and refresh activities, with health monitoring through UNIX Shell scripts.
- Provided production and client support by troubleshooting database issues, analysing alert logs, managing Oracle Support requests and performing data migration using Export/Import utilities.

CERTIFICATIONS

- Data Science & Machine Learning | Scaler | 2023

EDUCATION

- Master of Science (MS) in Data Science & AI | University of Liverpool, United Kingdom | 2023

- Bachelor of Engineering (BE) in Mechanical Engineering | Visvesvaraya Technological University | 2016