Nitin Nitin

SECURITY OPERATIONS MANAGER

Glasgow | 07370 514 315 | nitin007@yahoo.com

9 sites / 74 officers / 8 supervisors

LEADERSHIP OVERVIEW

Multi-site operations manager with eleven years of security experience, including seven years in supervisory and management roles. Balances service delivery, staffing budgets and practical risk controls across varied premises. Experienced in client reviews, incident investigations and developing accountable site supervisors.

PROFESSIONAL EXPERIENCE

Area Security Operations Manager

Securitas | Glasgow | Feb 2021 - Present

• Direct eight supervisors and 74 officers across nine fictional Glasgow sites, reviewing daily incidents, attendance and critical coverage.

• Approve staffing plans within delegated budgets, arrange qualified relief and escalate contract variations to the director.

• Review site risks and assignment instructions; carry out inspections and track service failures through to evidenced closure.

• Lead incident investigations and monthly client reviews; report operational KPIs, training gaps and resource requirements.

Security Site Manager

Securitas | Glasgow | Jan 2019 - Jan 2021

• Managed a 22-officer commercial premises team, balancing access control, patrols and emergency response duties.

• Introduced inspection ownership and due dates, raising on-time corrective-action closure from 71% to 93% over two quarters.

• Coordinated drills, assessed officer competence and reviewed licence records before assigning regulated duties.

Security Officer and Acting Team Leader

Securitas | Glasgow | Jun 2015 - Dec 2018

• Completed patrols and access checks, then covered team-leader absences and prepared daily handovers.

• Recorded incidents, supported investigations and coached recruits on local operating procedures.

CORE SKILLS

Multi-site service delivery | Budget and roster control | Security risk assessment | Client relationship management | Supervisor development

EDUCATION

• Level 5 Diploma in Leadership and Management | 2023

• Level 3 Certificate in Management | 2019

TRAINING

• Security guarding training | 2015; refresher | 2025

• Emergency First Aid at Work | 2025

• Risk assessment and incident investigation | 2024