

Ismajl Halimi

Network Engineer

CONTACT

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Location
Gjilan, Kosovo

Nationality
Kosovar

Date of Birth
02 Sep 1988

Ismajl Halimi

Network Engineer | IT Support | Cybersecurity | Cloud

PROFESSIONAL SUMMARY

Experienced Network Engineer with over 10 years of hands-on experience designing, configuring and maintaining LAN/WAN infrastructures for private and business clients. Proficient in Cisco routing & switching, Fortinet firewalls, and modern cybersecurity practices. Strong background in IT support, help desk operations and customer-facing technical solutions. Currently expanding expertise in Microsoft Azure cloud fundamentals and AI-driven networking. Known for a calm, solution-oriented approach, strong communication skills and the ability to deliver reliable, production-ready network systems.

WORK EXPERIENCE

Network Engineer
Apr 2015 – Present

Self-Employed / Freelance • Gjilan, Kosovo

- Design, configure and maintain LAN/WAN networks for private and business clients.
- Configure Cisco and multi-vendor routers, switches and wireless access points.
- Implement and troubleshoot OSPF, NAT, DHCP, DNS, VLANs, IPv4/IPv6 addressing.
- Perform preventive maintenance and rapid fault isolation to maximise uptime.

Sales Manager & IT Support
2019 – 2025

ELDI-H Furniture Store • Kosovo

- Managed sales operations and customer relations while providing full IT support.
- Maintained store network, POS systems, computers and peripheral devices.
- Supported sales team with technical solutions and ensured smooth daily operations.

IT Support & Help Desk
May 2007 – Sep 2012

HSM Shopping Center • Kamenicë, Kosovo

- Provided first- and second-line IT support for network, hardware and software.
- Managed printing infrastructure, IP camera systems and Windows workstations.

EDUCATION

Computer Science and Technology
Current

University of Science and Technology "UBT"

High School – Science Track

Gymnasium "Zenel Hajdini", Gjilan, Kosovo

CERTIFICATIONS & TRAINING

Cisco CCNA
Cisco NetAcad

Microsoft Azure Fundamentals (AZ-900)
Microsoft

Fortinet Certified Associate – Cybersecurity
Fortinet

Fortinet FortiGate 7.6 Operator
Fortinet

Getting Started in Cybersecurity 3.0
Fortinet

Introduction to the Threat Landscape 3.0
Fortinet

Networking Devices & Initial Configuration
Cisco NetAcad

Introduction to Cybersecurity
Cisco NetAcad

Introduction to Modern AI
Cisco NetAcad

Introduction to IoT & Digital Transformation
Cisco NetAcad

Computer Hardware Basics
Cisco NetAcad

English for IT: Describing and Comparing
Cisco NetAcad

Key Strengths

Calm under pressure • Strong communication • Responsible • Positive problem-solver

TECHNICAL SKILLS

- Routing & Switching (CCNA)
- LAN / WAN / Wireless / IoT
- OSPF, NAT, DHCP, DNS
- IPv4 / IPv6, VLANs
- Firewall: Fortinet, Sophos, Checkpoint
- Fortinet Security Fabric
- Azure Fundamentals
- Network Troubleshooting
- Microsoft Office / Windows
- IP Cameras & Printing

LANGUAGES

Albanian	Native
English	C1–C2
Serbian	B2–C1
Turkish	A2
Italian	A1

DRIVING LICENCE

- B
- BE
- C1
- C1E
- C
- CE