Ahmat Ibrahim

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Professional Summary

Certified and results-driven Network Engineer with extensive experience in designing and managing secure and scalable IT infrastructures. Strong team player, with clear attention to detail, problem solving, and communication skills. Holds industry-recognized certifications and technical skills. Committed to optimizing network performance, strengthening security, and delivering reliable IT solutions that enable business growth. Looking for a role in the IT sector, available full-time for an immediate start.

Technical Skills

- **Networking**: Strong knowledge of (MPLS, VPN, DMVPN, GRE/IPSEC. And Routing Protocols (BGP, EIGRP, OSPF).
- **Cyber Security**: FortiGate Firewall, Security policy management, Threat prevention, Kaspersky Security Centre.
- **Cloud**: Deem cloud computing platform.
- **Languages**: English –Arabic.
- **Systems Administration**: Windows Server, VMware, Group Policy, Office 365.
- **Unified Communications**: Cisco UCM, CME, CUC, Webex, Grandstream UCM.
- **Surveillanc System** CCTV, IP Cameras, Time Attendance Systems.
- **Documentation & Design:** Microsoft Visio, HLD and LLD, Network Design.

Professional Experience

ESOL Ambassador – Volunteer
Reading College, Reading, UK **Sep 2026 – Present**

- Assist teachers in the classroom with lessons and student activities.
- Support students with their learning and day-to-day needs.
- Help students use college printers, Internet and other facilities.
- Assist students with borrowing laptops from the self-service laptop machine.
- Communicate effectively with students from diverse cultural and language backgrounds.
- Develop strong communication, teamwork and problem-solving skills.

Volunteer & Community Support
Care4Calais Organization & Greyfriars Church, Reading, UK **Jan 2025 – Present**

- Supported local community with translation and digital access.
- Assist clients in accessing online services securely.
- Develop strong communication, teamwork and problem-solving skills.

Volunteer IT & Community Support

Refugee Support Group, Reading, UK **Aug 2025 – Sep 2026**

- Provide IT support and digital literacy assistance.
- Assist clients in accessing online services securely.
- Provide translation support between Arabic and English.
- Assist with organizing activities and managing tasks with the team.

Volunteer Warehouse and Community Support

Christian Community Action, Reading, UK **April, Jun 2025**

- Supported individuals and families in need through collection and delivery of furniture and essential goods.
- Assisted in warehouse coordination and logistics operations.
- Worked as part of a team to solve practical problems and complete activities efficiently.

Network Support Engineer

Crystal International Technology - Service Provider Company - KSA **Apr 2022 – Dec 2024**

- Implemented and Supported enterprise networks solutions using Cisco, Fortinet, Aruba, Unifi and Meraki technologies.
- Installed and supported Cisco Unified Communications and Webex platforms.
- Configured and managed Fortinet firewalls, Switches, WLCs, and APs.
- Delivered secure VPN connectivity for remote locations.
- Designed and deployed secure LAN, WAN, wireless, and VPN infrastructures.
- Managed endpoint security through Kaspersky Security Centre.
- Managed and administered the Deem cloud computing platform, supporting cloud-based infrastructure and day-to-day system operations.
- Installed and Managed CCTV surveillance across several locations.
- Provided technical support and incident resolution for business-critical systems.
- Delivered structured cabling installation, termination, testing, and troubleshooting.
- Create HLD and LLD network diagrams using Microsoft Visio.

MRS Project Site Engineer

Golden Engineering Contracting- Service Provider Company - KSA **Feb 2018 – Apr 2022**

- Installed and configured Cisco ISR routers and Switches at project sites.
- Maintained and troubleshooted LAN/WAN infrastructure.
- Delivered onsite end-user support for network and computer systems.
- Performed cable pulling, termination, and network diagnostics.
- Ensured 24/7 rapid response to network outages and critical failures.

Network & CCTV Technician

CompuTech Company - KSA **Jun 2016 – Dec 2017**

- Installed and configured CCTV, IP cameras, and iris recognition devices.
- Supported customers with network, hardware, and software issues.
- Assisted with infrastructure installations and system upgrades.
- Performed cable pulling, termination, and network diagnostics.

Education

Bachelor of Information Technology (BIT)

University Utara, Malaysia (UUM)

UK ENIC: Comparable to a UK Bachelor (Honours) degree (RQF Level 6)

Certifications & Courses

- Fortinet NSE 4 and 5 – Network Security Professional
- Cisco Certified Network Professional (CCNP – Enterprise)
- Microsoft Certified Solutions Associated (MCSA)
- Hikvision Certified Security Associate (HCSA)
- Palo Alto Firewall Training – Network Security Professional (Course Completed)
- Linux Administration Bootcamp (Course Completed)
- AWS Solutions Architect Associate (SAA-C03) - in Progress
- Full UK Driving Licenses

References - Available upon request.