Stephen McCullock
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I have extensive experience in the telecommunications industry, having worked as an Internet Installation Engineer, Cable Extractor, and Faults Man across various companies from 2001 to 2016. I have specialized in the installation, connection, and fault management of telecommunication systems, including broadband, telephone lines, and cable. Additionally, I also have expertise in supervising teams, fault finding, cable splicing, and ensuring safety and quality standards on-site. I also hold an HND in Electronic Engineering (Data Communications) from the University of North London. I am looking to progress my telecoms installation career.

Key Skills:

- Customer Service
- Teamwork
- Independent working
- Attention to detail
- Communication
- Time management and reliability

Employment History:

Kelly Communication
FTTP engineer
July 2023 - February 2025

- Delivering broadband to customers
- Installing fibre optic from cab to residence
- UG installation including paving and garden work

Agency work
General maintenance when required
2022 – July 2023

- After the corona virus lockdown, I have worked as:
- Painting and decorating
- Delivery courier
- Gardening and fencing

Agency work Yodel, Bensons beds and post office
7.5 ton driver
March 2016 – December 2019

- Deliveries
- Installation of domestic appliances
- Loading flatpacked furniture

M J Quinn, Liverpool
Internet Installation Engineer
October 2011 – March 2016

- Installed and connected telephone and broadband services for residential and business customers.
- Managed the connection from exchanges to customer premises, including dislam connections and surveys for unconnectable jobs.
- Conducted site surveys and installations, ensuring high-quality service delivery.

Cable and Splicing Ltd, Stratford-upon-Avon
Cable Extractor
January 2008 – November 2010

- Carried out cable extraction and splicing tasks on the BT network, ensuring safe removal of old cables and preparation for new installations.

McNicholas, Southampton
Cable Extractor Ganger Man
November 2007 – January 2008

- Supervised a team of engineers tasked with extracting old cables using a winch on the BT network.
- Interpreted diagrams and identified cables for extraction.
- Set up safe work sites, including site registers and relevant safety measures, ensuring compliance with health and safety standards.

Cable and Splicing Ltd, Stratford-upon-Avon, Warwickshire
D Side Jointer and Faults Man
August 2006 – October 2007

- Managed fault finding tasks from MDF to customer equipment.
- Worked independently to renew D-side cables and resolve faults promptly.

Education & Qualifications:

University of North London, Holloway Road, London
HND Electronic Engineering (Data Communications)
May 1998

- Electronic Principles
- Data Communications
- Analogue and Digital
- Pascal
- DOS
- Maths
- Technical Drawing

College of North East London, Muswell Hill, London N22
Access to Engineering Electronics, Physics, Maths, Computers, and T/D (Level Standard)